

Royal Oman Police
Directorate General of Customs

Announcement

Pursuant to Article (44) of the Common Customs Law of the Gulf Cooperation Council (GCC) States, the Royal Oman Police, represented by the Directorate General of Customs, announces the mandatory implementation of the use of **pallets** for cargo handling effective **15 July 2026**.

This measure is being introduced to enhance cargo-handling efficiency, expedite customs clearance procedures, and improve the overall flow of trade. In the first phase, the requirement will apply to shipments arriving through **land border ports**. Mandatory implementation for imports into the Sultanate of Oman through **airports and seaports** will commence on **15 September 2026**.

This requirement applies to goods that require transportation and handling using **wooden, plastic, or metal pallets**. Exemptions will be granted for goods that cannot reasonably be placed on pallets, including bulk cargo, heavy equipment, pipes, rolls/coils, stone and marble blocks, and similar items.

The Directorate General of Customs urges all stakeholders and importers to comply with the palletization requirement when importing goods. It further emphasizes that any shipments that do not meet these requirements will be returned to their country of origin.