

MANDATORY PALLETIZATION REQUIREMENT FOR IMPORT CARGO TO OMAN

CUSTOMER ADVISORY

Jakarta, Indonesia, 10 September 2026

Dear Customer,

Please be advised that the Royal Oman Police (ROP) Directorate General of Customs has announced a new mandatory regulation requiring the palletization of import cargo entering the Sultanate of Oman, effective 15 September 2026.

This measure has been introduced to enhance cargo handling efficiency at destination ports and to facilitate faster customs inspection and clearance procedures.

In accordance with this regulation, all applicable import cargo arriving in Oman on or after 15 September 2026 must be palletized prior to shipment.

Extract from the ROP Customs circular:

***** quote*****

This requirement applies to goods that require Transportation and handling using wooden, plastic or metal pallets.

Exceptions will be granted for goods that cannot reasonably be placed on pallets, including bulk cargo, heavy equipment, pipes, rolls/coils, stones and marble blocks, and similar items.

****unquote****

Category of Pallets as per advisory:

- Wooden Pallets (with certified wood)
- Plastic Pallets
- Metal Pallets

Remarks to make a note:

ROP Customs urges all stakeholders and importers to ensure full compliance with these new regulations. Shipments that do not conform to the stated requirements may be rejected by the authorities and returned to their country of origin.

Thank you for your cooperation and continued support.

Regards,

MSC Mediterranean Shipping Company SA, Indonesia Branch Office

Appendix:



ROP
CUSTOMS-ANNOUN